



For a better communication with your patients

ACDQ Fee Guide

For a better
communication
with your patients



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DENTAL SOCIETY	CONTACT	DATE	PLACE
Yamaska	Dr. Alexandre Caron 450 375-7774	September 10, 2010	Castel de l'Estrée GRANBY
Haut-Saint-Laurent	Dr. Yvan Théorêt 450 377-9800	October 8, 2010	Hôtel Plaza – Centre des congrès VALLEYFIELD
Abitibi-Témiscamingue	Dr. Jean-Sébastien Charette 819 762-2125	October 15, 2010	Hôtel Forestel VAL-D'OR
Nord-Sud	Dr. Denis Roy 418 722-6050, ext. 230 418 721-2574	October 29, 2010	Hôtel Rimouski RIMOUSKI
Outaouais	Dr. Chantal Chiasson 819 595-8383	November 19, 2010	Château Cartier AYLMER
Saguenay – Lac-Saint-Jean	Dr. Julie Gauthier 418 668-3484	November 26, 2010	Hôtel Le Montagnais CHICOUTIMI
Estrée	Dr. Patrick Saint-Antoine c/o Pauline Lacroix 819 578-7007	December 3, 2010	Hôtel Delta SHERBROOKE Confirm at www.sdestrie.org
Vallée-du-Richelieu	Dr. Marc Robert 450 463-2450	January 14, 2011	Hostellerie Rive-Gauche BELOEIL
Lanaudière	See course listing at www.sdlanaudiere.com	January 21, 2011	Château Joliette JOLIETTE Confirm at www.sdlanaudiere.com
Montréal	Dr. Claude Bissonnette c/o Francine Desgagné 514 328-1551	January 28, 2011	Le Nouvel Hôtel MONTRÉAL
Québec	Anna Bilodeau 418 656-6060 or info@sdq.ca Confirm presence 2 weeks in advance	February 11, 2011	Hôtel Plaza Québec SAINTE-FOY
Laurentides	Dr. Isabelle Fortin 450 227-4744	February 18, 2011	Hôtel du Mont-Gabriel SAINTE-ADÈLE
Mauricie	Dr. Guy Boisclair 819 693-3945	March 18, 2011	Hôtel Gouverneur TROIS-RIVIÈRES
Laval	Dr. Guy Déom c/o Claudine Darveau 514 434-0735 (0-SDL)	March 25, 2011	Palace de Laval LAVAL

PRESENTATION IN ENGLISH

Montreal Dental Club (MDC)	Lorraine Foster (MDC) Confirm at mdcc@videotron.ca	March 11, 2011 8:30 a.m. – 11:45 a.m. 1:15 p.m. – 4:30 p.m.	Jewish General Hospital MONTRÉAL (Block amphitheatre)
Mount Royal Dental Society (MRDS)	Dr. Nelly Chafai (MRDS) Confirm at drnellychafai@hotmail.com		

Courses are held on Fridays and are offered with the compliments of the Association des chirurgiens dentistes du Québec.

Unless otherwise informed, courses start at 9 a.m., but participants are asked to register at 8:30 a.m.

Note: If you are not a member of the dental society you wish to visit, please contact the society's representative for information about registration and fees, if applicable.



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One-day course intended for dentists,
who may be accompanied by members of their dental staff.

Description

The Association des chirurgiens dentistes du Québec (ACDQ) produces and provides its members with a Fee Guide to help them set their fees.

This guide changes in step with the latest realities of dental practice and the most recent developments in materials and techniques, thereby increasing the number of dental treatment services and rules. That is why using this billing tool, which is updated every year, becomes more and more complicated.

This workshop discusses the way the guide is prepared by the ACDQ Fees and Nomenclature Committee, its underlying philosophy and the Association's policy on private dental insurance plans.

It offers an in-depth explanation on how to effectively use the guide by covering each chapter and describing its special features and explanatory notes. It answers the most frequently asked questions and includes a period for questions.

It also addresses the topic of relations with third party payers, such as private insurers and the various public dental plans, including the Régie de l'assurance maladie du Québec (RAMQ), the Commission de la santé et de la sécurité du travail du Québec (CSST), the Société de l'assurance automobile du Québec (SAAQ), as well as the Non-Insured Health Benefits program (NIHB).

Finally, the most recent statistics on our members will be presented: fees and expenses, hours worked, hourly billing, etc.

BRING YOUR GUIDE

Participants are asked to bring their Fee Guide for access during the course.

General objectives

- Improve communication with your patients when billing your fees.
- Enhance the dentist-patient relationship.
- Better understand the rules that govern the administration of your patients' private insurance plans, so that you can avoid traps.
- Make it easier to use the guide based on your practice and help you use it more sensibly.
- Review the ACDQ's policy on dental insurance.

Course outline

1. Development of the Fee Guide

- a) Codification and description
- b) Relative value unit
- c) Study on dental office operating expenses
- d) Index of dental office operating expenses
- e) The Fees and Nomenclature Committee
- f) Member support services

2. Fee Guide: chapter by chapter

- a) Philosophy
- b) Explanatory notes
- c) Billing: answers to the most frequently asked questions
- d) Sensible use of procedure codes
- e) The most frequent errors

3. Rules governing the administration of private insurance plans

- a) The ACDQ policy on private insurance plans
- b) Coverage and limits
- c) Administrative rules
- d) Dental consultant
- e) Alternative treatment clause
- f) Information requests
- g) Co-insurance

4. Public dental plans: RAMQ, CSST, SAAQ and NIHB

- a) Their particular rules
- b) Dentist obligations

Materials distributed at courses for reference.

Speaker



The workshop will be given by:

Benoit Desrosiers, DMD, MBA
Dental Consultant
Association des chirurgiens dentistes du Québec

Dr. Benoit Desrosiers earned his DMD from the Université de Montréal in 1994. He also earned a Master of Business Administration (MBA) from the École des hautes études commerciales (HEC) in 2002.

He acted as dental consultant for LS Mutual Life Insurance Company from 1995 to 2004. He sat on the ACDQ Fees and Nomenclature Committee from 2001 to 2004.

Since August 2004, he has been the dental consultant of the ACDQ. His role consists in assisting the Fees and Nomenclature Committee as a resource person, answer questions from members about using the Fee Guide and provide dentists with advice when they are in disputes with third party payers. He is also responsible for maintaining ties between the ACDQ, dental consultants and the various benefit divisions of private insurers. Finally, he represents the ACDQ in regular meetings with and presentations to students of various faculties of dentistry.

Since earning his degree in 1994, he has owned a private office in Saint-Hyacinthe.

Speaker

Presentation
in English



The presentation in English will be given by:

Sam Sgro, MSc, DDS
Director
Richelieu Valley Region (G02)
Association des chirurgiens dentistes du Québec

Dr. Sam Sgro obtained his DDS degree from McGill University in 1986 after having completed a Master of Science (MSc) degree in Physiology also at McGill in 1984.

As a student and subsequently as a full time general dentist in private practice, Dr. Sgro has been active at many levels of organized dentistry. With the Canadian Dental Association (CDA), he served on the Membership Committee (1987-1993) and the Board of Directors (2003-2004). At the Ordre des dentistes du Québec (ODQ), he was a member of the Communications Committee (1989-1994), the Finance Committee (1997-2002) and is currently Chair of the Organizing Committee of the Journées dentaires internationales du Québec (JDIQ).

Dr. Sgro is a member of the Board of Directors of the Association des chirurgiens dentistes du Québec (ACDQ) since 2002 and has served on various committees, including the Fee Guide Committee (2003-2009).

Dr. Sgro holds fellowships in the Pierre Fauchard Academy (PFA), the International College of Dentists (ICD) and the American College of Dentists (ACD). He is currently in private practice in Greenfield Park, Quebec.

